

CHEVIN MEDICAL PRACTICE BUSINESS PLAN & STRATEGY PLAN

Introduction

Chevin medical practice is a partnership who provides general medical services to the local population of Otley and Bramhope under a PMS contract. We also provide Community Dermatology and ENT secondary services under and NHS AQP contract.

We have approximately 19500 patients. We have three surgeries, 2 in Otley and one in Bramhope which provides easy access for all the surrounding areas.

The type of demographics for our area is working to middle class we have less than the average incidents of drug and alcohol abuse than many inner city practices and we are fortunate that most of our patients have English as their first language.

We are part of the Otley PCN and wider Leeds GP practices group and are supported by the ICB and NHS England as well as various other Government organisations.

Values

People are the focus for Chevin Medical Practice we are a people business. Therefore it is simple to outline what our main values are, it is the support and well being of our patients and our staff in equal proportions. With well led and cared for staff we can strive to perform our mission which is to provide excellent health care for our patients with the resources we have available.

We do this by providing strong leadership from our very experienced Management Team who celebrate almost 100 years primary care experience. This very experienced and skilled management team have a primary objective to attract, train, support and develop excellent staff so that we can provide an excellent service for our patients.

We provide the highest standard of care and treatment, we operate within an ethical, open and transparency environment.

We treat our patients with compassion and respect.

We nurture a culture of listening, learning and improving.

Future Strategy Planning

Our policies and practises reflect our values and these are regularly reviewed by multi-disciplined teams to ensure they evolve with time and stakeholder feedback, outside regulations and guidelines on best practice, and in house learning experiences.

In recent years we have adopted a strategy of sharing the business workload out amongst our experience salaried GPs thereby helping to involve and training the next generation of GP Partners.

We also recognise that retirement plans will be close by for some of our team, with that in mind we have open discussions as part of our appraisal process and make succession planning a key part of business discussions.

One of the many challenges we face is financial security. We look to maximise our income opportunities to ensure the Practice remains financially sound thereby securing the service and jobs we provide.