

Leg Club – Patient Experience

Feedback from visit to Otley Leg Club, 9th October 2019

Overall, how has your experience of the Leg Club been?

- Very good. Used to see the District Nurses before coming here. Having some difficulty sorting out the right support stockings at the moment but they [nurses] are very good.
- The nurses are wonderful. They give individual and personalised care.
- The care from the nurses is excellent!
- I come along for the social aspect; it's a really happy hour or two. It's good company and a nice lift every week if you're feeling down.
- Excellent, really is superb!

What encouraged you most about coming along to the Leg Club?

- The social side of it, all the nice people.
- I come along with a friend and it gets us both out of the house.
- The social aspect; everyone is friendly and I enjoy the singer and the raffle. It cheers you up!

Where/how did you hear about it initially?

- The Practice Nurses at my GP told me about it and encouraged me to come along
- I saw an advert for it through Otley Action for Older People
- The GP at my surgery in Bramhope referred me
- It is advertised via Otley Action for Older People

Would you recommend the Leg Club to others in a similar position to you?

- I would! That and Otley Action for Older People!
- Definitely.
- Yes!
- Absolutely yes!