



What is a scam?

Scams are a way of cheating people out of their money. The criminals who operate them are called scammers and sometimes called fraudsters, swindlers or con artists. A scammer may try to approach you on your doorstep, by post, over the phone or online. They'll often pretend to be someone they're not, or make misleading offers of services or investments.



Doorstep scams

Scammers may knock on your door pretending to be people they're not in order to get money out of you.



Mail scams

You may receive post containing false claims or offers to try to steal your money.



Phone scams

Scammers could ring up and try to get your personal information or persuade you to buy products you don't need.



Email and online scams

You may receive emails or come across fake websites pretending to be legitimate or trying to tempt you with fraudulent offers.

How can Age UK Leeds help?

If you would like more information about how you can protect yourself or a family member from scams, or if you would like some support after being scammed then our friendly staff can offer free and confidential advice. We can provide support over the telephone or visit you at home.

Contact us on 0113 389 3000 or 07895330490 to get in touch